CASTEL LES BOIS DU BARDELET ADDITIONAL INFORMATION 2027

1. DESCRIPTION

Holiday Park ☆☆☆☆☆
Open from 03/05 to 03/09/2027
Flat, partly-shaded grounds of 18 hectares,
2 lakes: 1 hectare for fishing, 1.5 hectares for leisure activities. Peaceful location.
Surrounding area: woods and fields.

245 pitches in total :
- 129 open-air camping pitches,
- 116 accommodation units grouped together in a number of villages,

Reception opening times:
From 03/05 to 03/09: 9am-7pm

Accommodation for rent:
Bed linen and towels are not provided. Available at reception.
Mattress sizes:
- single beds: 80x190cm
- double beds : 140x190cm for Infinité, Détente, Cottage, Rêve, Harmonie
- double beds : 160x200cm for Taos, Panorama, Paradis, Family and Tent Lodge. Chalets and mobile homes for rent are less than 7 years old, as is the period for renewal.

2. LEISURE FACILITIES

Water Delights*
Indoor heated pool (03/05 to 29/08):
- paddling pool (6m²),
- pool (70m²),
- Jacuzzi** (4 pers).

Espace Robin (200m²): Indoor water games area* exclusively for children (03/05 to 29/08)
'Espace Bien-être'*** which has a spa and sauna. Tailor-made treatments available (03/05 to 29/08)
Outdoor heated pool* (27/05 to 29/08) :
- paddling pool (30m²),
- pool (200m²).
- water slides from 6 years old

No lifeguard in swimming pools. Children under 12 years old must be accompanied at any times by an adult in the pools.
On the bank of the 2 lakes (no swimming allowed):
- beach and canoeing (1,5 ha),
- fishing lake (1 ha).

Sports Equipment
Table tennis, pétanque, volley, football, gym**,
multi-sports ground : basket and handball
Paid activities: Tennis, fishing, canoe, crazy golf
Bicycle, child trailer for rent.

**Only swimwear is permitted (for men: swimming briefs or boxer shorts; for women: one-piece or two-piece swimsuits). Swimming shorts, full-body swimsuits and thongs are not permitted*
*** Access limited to people over 16 years old*
**** Paid access & limited to people over 18 years old*

3. SERVICES (05/05 to 30/08),

Bar, takeaway meals
Fastfood restaurant
Shop with bread and pastries,
Activities room : 200m² for groups, associations, seminars,
TV room at the bar, library, Wi-Fi,
Baby kit (baby cot+high-chair), sheet rental,
Cycle, child trailer for rent.
Launderette, heated sanitary facilities with baby area, sanitary for the disabled, camping car service area.

4. TOURIST ATTRACTIONS

Sightseeing
Loire Châteaux : Gien (6km), St Brisson (9km), Sully sur Loire (25km), Chambord (85km).
Faïencerie Museum in Gien (6km), Canoeing on the Loire (5km), Pont canal and 'bateau-mouche' in Briare (15km), St-Benoît Basilique (28km), Carolingien Oratoire at Germigny-des-près(32km), Pony-club (6km), Arboretum national des Barres (28km), Water sports : Natural swimming, windsurfing… (28km), Golf (20km), karting (30km), ULM (25km), Paris (150km), day out to Disneyland (150km), sound and light show in St Fargeau (40km), visits to a vineyard in Sancerre (40km), to Château de la Verrerie (30km). Loire by bike, walks.

5. ACTIVITIES AND ANIMATIONS (5th July to 27th August)

Sports activities
Archery: every Tuesdays for beginners and refresher course
Sports tournaments, water activities

Fun appointements & Creative workshops:
Collective games, creative recycling activities, etc.

Children's activities
Mini-club for 4 to 6 years (4 mornings during the week)
Kids'Club for 7 to 12 years (6 to 7 appointments during the week)
Mini disco for under twelves, make-up
Outdoor games area with trampoline,
Indoor aquatic games area reserved for children (03/05 to 29/08***).

Evenings
Karaoke, shows of dances, games, bingo, quiz, petanque…

6. DISABLED ACCESS

Flat ground
One 2-bedrooms chalet disabled-accessible
Toilet blocks, catering, leisure facilities are disabled-accessible except for Espace Bien-Etre and Senso Lodge

2027 GENERAL RENTAL TERMS AND CONDITIONS OF CASTEL LES BOIS DU BARDELET

CAMPING PITCHES

The reservation includes the location, vehicle, tent, caravan or motorhome/camper and access to the welcoming area and sanitaries. The tenant agrees to the location in the state (trees, plantings, vegetation ...). The tenant disengages the responsibility of the site in case of damage from falling branches, bad weather, natural disasters, burglary, glass breakage, … The location must be released and returned to its initial state at the end of the stay. We will consider special requests to the extent of availability.

PRICES

Prices do not include the Multisport pack (except for housing rental on certain dates). As the Multisport pack is not mandatory, it is to be paid extra.
For every payment, you will be given a bill. Any claims regarding the bill must be made at that time, no further claims will be accepted.

TOURIST TAX

Tourist tax 0.40€ + 0.04€ additional departmental tax / person above 18 years / night. (according to the deliberation of the Community of Communes of Gien of 01/07/2026). Eco participation 0.16 € / person above 18 years / night.

RENTAL

The site can provide all hotel services.

OPTIONS

The options have no contractual value and can be cancelled by both side without penalty, after a period of three days without confirmation of booking by payment of foreseen advance.

RESERVATIONS

Reservations, all combined stay categories, are only confirmed upon receipt of the voucher and corresponding advance. Preferences made during booking will be taken in consideration to the extent of availability, without liability to the domain.

PAYMENT

For accommodation rentals:
A 20% deposit is required at the time of booking, and the balance must be paid at least 15 days before the arrival date. The total amount of the accommodation rental is due for any booking made less than 15 days before the arrival date.

For camping and caravan pitches:
- For standard, comfort and Green UP pitches:
Stays of up to 3 nights must be paid in full at the time of booking.
For stays of 4 nights or more, a 20% deposit is required at the time of booking, with the balance payable on arrival.
-For Castel pitches:
a 20% deposit is required at the time of booking, and the full balance must be paid at least 15 days before the arrival date. No exception may be applied.
Payment methods accepted on site: Credit Card (Visa, MasterCard. Maestro: 100€ max.), cash.

DURATION OF STAY

Free arrival day from 05/03/27 to 09/02/27.
Accommodation rentals:
- Minimum 2 nights: weekends in May and June (except Ascension from May 5 to 9, Pentecost from May 14 to 17 and from June 11 to 14), from 02/07 to 04/07 and from 29/08 to 03/09
- Minimum 3 nights: weekdays in May and June, Pentecost weekend from 14/05 to 17/05, from 11/06 to 14/06, from 04/07 to 09/07, and from 29/08 to 02/09
- Minimum 4 nights: Ascension from 05/05 to 09/05 and from 09/07 to 22/08
These stay durations are subject to change during the booking period from 11/03/2026 to 09/03/2027.

Location pitch rentals:
- Classic pitch, comfort and green up: 1 night minimum all season
- Location Castel Premium, Castel Suite, Castel suite + fridge, and Castel Premium suite:
• Minimum 2 nights: from 05/03 to 07/03 and from 08/29 to 09/02
• Minimum 3 nights: from 04/07 to 08/07 and from 22/08 to 28/08
• Minimum 4 nights: from 09/07 to 21/08
These stay durations are subject to change during the booking period from 11/03/2026 to 09/03/2027.

TIME OF ARRIVAL AND DEPARTURE
From 15/04/2027 to 30/06/27, accommodation is available from 4pm on the day of arrival until 11am on the day of departure. Any keys returned after 11 a.m. will be charged for an additional night. From 01/07/2027 to 03/09/2027, accommodation is available from 4 p.m. on the day of arrival until 10 a.m. on the day of departure. Any keys returned after 10 a.m. will be charged for an additional night.
Camping pitches are available from 2 p.m. on the day of arrival until 12 noon on the day of departure; otherwise, an additional night will be charged.
Any extension of stay must be requested at least 24 hours before the scheduled departure date. In the event of early departure, no refund will be made for any stay which was subject to a reservation.
The site reserves the right to rent to the next request.
In case of a delayed arrival or early departure, the invoice shall be prepared based on the dates of arrival and departure defined in your booking contract.
• *If you do not arrive within 48 hours from the arrival time without informing in writing of such a delay, your booking will be cancelled and no refund will be made.*

DEPOSIT
For rental accommodation, a deposit of €300 will be requested on your arrival ;a deposit of €70 will be requested for the rental of a private bathroom and Castel Premium pitches.. This deposit includes breakage of equipment and cleanliness of the accommodation on departure. It will be returned at the end of your stay, less any cost of missing or damaged equipment.
In the case of an accommodation left uncleaned, the amount of the standard cleaning package will be kept.

CHARGING AN ELECTRIC VEHICLE:
This is not possible at your vacation spot, the electrical installation of this accommodation does not allow it.

MODIFICATIONS
No changes are possible in principle during the month preceding the date of arrival of the stay. Outside this period, the requested changes will be accepted based on availability and will result for each operation to the application of an administration fee (20€).

CANCELLATION
If the case of a cancellation, the customer must immediately inform the reservations department of Castel Les Bois du Bardelet by writing (registered letter recommended). Any cancellation made by the customer will cause the following charges:
Regardless of the reason for your cancellation, an administration fee (€20) will be applied.
- Up to 16 days (inclusive) before the arrival date: 0% of the total cost of the stay.
- Less than 15 days (inclusive) before the arrival date: 100% of the total cost of the stay.

Whatever the reason for your cancellation, administration fees (20 €) will be applied. Castel Les Bois du Bardelet cannot suffer the consequences of customer-specific situations. Any interrupted or shortened stay or any service not used by the client will not be refunded. In case of cancellation by the management of Castel Les Bois du Bardelet, the customer will completely be refunded. In case of late arrival, the rental is cancelled after 48 hours unless the customer gave us indications within this period.

Cancellation insurance (depending on the Insurance Cie.)
The company «SAS Carving» has taken out an insurance contract: «CPC_7815», **«Campez Couvert - COVID Extension»**, which covers you should you be rquired to cancel or curtall your stay: **Gritchen Infinity** – Campez Couvert 27 Rue Charles Durand – CS70139 18021 Bourges Cedex Tél. +33 (0)1 45 16 85 42. Option to subscribe at the time of booking. This document is provided for information purposes only. A copy of the generalterms covering this policy is available at the offices of the insurance company.« assistance@mutuaide.fr ». **Prices of the cancellation insurance:** 2.7% including tax of the insuered value.

PETS
One pet is accepted per location/ standard pitch (in the chalets Détente 4p, Cottage 2/4p, Family 6p, Grand Charme 6p and Infinité 8/10p only). 2 Pets are allowed on the XL pitches (Confort, Green Up & Castels). It is allowed at an extra charge, provided you have declared it on the reservation. The pet must be leashed. Its updated vaccination must be presented. Pets are not allowed near the pool area.

INTERNAL RULES
Campers, caravanners are required to comply with the rules available at the campsite reception especially in regard to the quiet night and strictly forbidden access to unaccompanied minors.

CLAIMS
Any claim relating to conditions of the stay must be made on site to the Management in order to allow them to find an immediate solution. Otherwise, the stay will be deemed to have taken place in satisfactory conditions. All requests, judicial

or extra judicial, arising from contracts for the sale of holidays will be extinguished upon the expiry of a period of six months from the end date of stay. When the trip hasn't taken place, the period of 6 months starts from the agreed departure date of the stay. Upon termination, the limitation period of six months runs from the date or at the latest, the start date of the foreseen stay. The competent court will be the one of Orleans.

MEDIATION OF CONSUMER DISPUTES:

In accordance with the provisions of the Consumer Code concerning 'the mediation process for consumer disputes', customers have the right to use the mediation service offered by Domaine Les Bois du Bardelet (SAS CARVING) free of charge. The 'Consumer Law' mediator offered is the Centre de la Médiation de la Consommation de Conciliateurs de Justice (Consumer Mediation Centre of Judicial Conciliators). This mediation service can be contacted at www.cm2c.net or by post: CM2C, 14 rue Saint Jean, 75017 Paris.

NO RIGHT OF WITHDRAWAL

In accordance with Article L221-28 of the French Consumer Code, accommodation services and tourist packages are excluded from the legal right of withdrawal.

TELEMARKETING

Your telephone number is used solely for the purpose of following up on your booking. To protect yourself against telemarketing, you can register free of charge on the Bloctel opt-out list. (https://www.bloctel.gouv.fr)