

FAQ Les Bois du Bardelet

1 -Booking & Payment

How do I book?

You can book directly via the official website www.bardelet.com or call us on +44 (0)20 3867 4739/ write to contact@bardelet.com

Can I book several accommodations/pitches at once?

Yes, it is possible to book several accommodations or pitches, provided that you make a separate booking for each one and add a comment when booking. Each accommodation or pitch corresponds to a separate booking. For group bookings, please contact the booking department for advice before booking.

Is there a minimum/maximum number of nights?

The 2026 camping season runs from 7 May to 5 September. The exact terms and conditions (minimum stay or single night, minimum/maximum number of nights) depend on the accommodation and the period. Please refer to the conditions displayed when booking.

What payment methods are accepted?

The campsite accepts several payment methods: bank card (Maestro €100 maximum), holiday vouchers, connected holiday vouchers, bank transfer, cash.

When do we pay the deposit/balance?

Deposit upon booking and terms for payment of the balance specified in our General Terms and Conditions of Sale (GTC)

Can I change or cancel my booking?

Yes, for any stay more than 15 days before the arrival date.

The terms and conditions for changes and cancellations are specified in the campsite's General Terms and Conditions of Sale (GTC).

What do the campsite's 5 stars correspond to?

The classification grid is available on the website classement.atout-France.fr

2 - Preparing for your stay / Accommodation & Pitches

What types of accommodation do you offer?

Mobile homes / Chalets / Glamping (lodge tents, TAOS) / 'Traditional' pitches for tents, caravans or motorhomes, with or without private bathroom facilities.

Arrival/departure times for rental accommodation:

Arrival between 4pm and 7pm / Departure before 10am

Arrival/departure times for camping pitches:

Arrival between 2pm and 7pm / Departure before 12 noon

Late arrivals possible until 10.30pm

To prepare for your late arrival, you must notify us before 7 p.m. You will be given the on-call number. After the reception desk closes, holidaymakers can enter the campsite until 10:30 p.m.

Are the pitches spacious?

Yes — pitches range from ~100 m² for a 'classic' pitch to ~180 m² for XL pitches (Castel Comfort, Castel Premium, Castel Suite, Castel Suite + fridge, Castel Premium Suite).

Do some packages include special equipment on the pitch?

Yes. In addition to water and electricity, 'Castel Premium' pitches offer a garden shed, garden furniture (table and chairs + parasol, barbecue), fridge-freezer, 2 sun loungers and even WiFi access.

3 - Pets

Are pets allowed?

Yes. The campsite welcomes pets (dogs, cats), both on pitches and in certain types of accommodation.
Supplement of £4/night

Are there any special conditions?

Depending on the accommodation chosen: some accommodation (particularly glamping or 'premium' accommodation) may not allow pets, while others do.
It is therefore advisable to check the accommodation category before booking.
1 pet for standard pitches & 2 pets for XL pitches

Are there mosquitoes and ants?

Mosquitoes, ants and other 'small creatures' are part and parcel of this type of holiday. We are in the heart of nature, and it is summer: they are present, as they are throughout France.
With good habits (no food left lying around or stored in cupboards/the refrigerator), you will have no problems.

4 - Services & Facilities

Swimming pools & water park (free access)

The campsite has three swimming pools: a heated indoor pool, a sunny outdoor pool surrounded by sun loungers, and a heated indoor water park suitable for children under 10.

Swimming pool opening hours: vary depending on the season and pool.

Burkinis are not permitted in swimming pools.

Bermuda shorts are not permitted in the indoor pool.

Wellness area and Senso Lodge (booking required & extra charge)

A wellness area is available with a sauna and spa (adults only).

Senso Lodge: list of massages and treatments available at reception.

Snack bar / Bar / Bread & pastries / Convenience store

The 'Terrasse Café': drinks, ice cream, burgers, takeaway and eat-in meals.

Bread and pastries available to order at the 'bread corner' with a convenience store for essentials.

Kids' club & entertainment

A free kids' club is available for children aged 4–12 (6/7 to 28/8) with fun and creative activities.

Entertainment, evening events, family activities and games from 5/7 to 28/8.

Activities on the ponds/natural water

A 'no-kill' fishing pond (supplement to be paid at reception).

A leisure pond: canoe hire, inflatable boats/paddleboards allowed.

Swimming is not allowed for holidaymakers in the 2 ponds.

Only dogs are allowed in the leisure pond.

Access for people with reduced mobility

All services, sanitary facilities, snack bar, leisure facilities and swimming pools are accessible except for the Wellness Centre and the Senso Lodge.

Is there Wi-Fi? Is there a charge for it?

Yes, we have Wi-Fi throughout the estate.

It is included in our Premium packages, otherwise it costs £3/day/device or £16.80/week/device.

Free Wi-Fi access is available on the bar terrace and at reception.

Are there washing machines/tumble dryers?

Yes, we have two laundry rooms with three washing machines and two tumble dryers.

Are there recycling bins in the rubbish area?

Yes, you can recycle on site: paper, cardboard, plastic, packaging (yellow bin), household waste (black bin) and glass.

Biowaste goes in the compost and batteries can be collected at reception.

5 - Terms & Conditions & Practical Information

Opening period

The campsite is open for the 2026 season from 7 May to 5 September.

Reception & contact details

Address: Le Petit Bardelet, 45500 Poilly-lez-Gien.

02.38.67.47.39 / contact@bardelet.com

Access, mobility & isolation

The estate is accessible by car (A6/A77 + D940 exit) and by train via Gien station (7 km away).

5 km from shops and no shuttle or public transport.

Campsite not suitable for people travelling without a vehicle.